Making the Match:

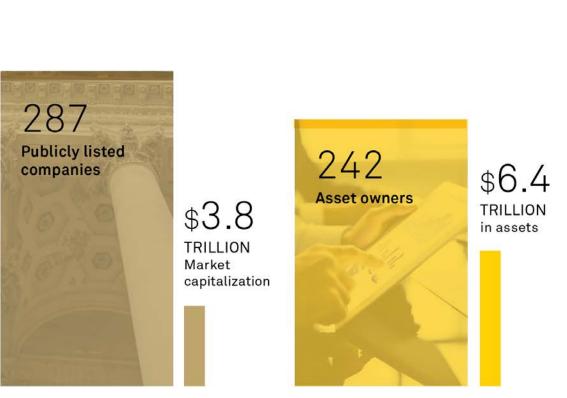
The Market's Evolving View of the Materiality of Nonfinancial Information



Presented by: Karen Bodner Senior Capital Markets Advisory Specialist Global Investor Relations Advisory Depositary Receipts



Large Global Survey



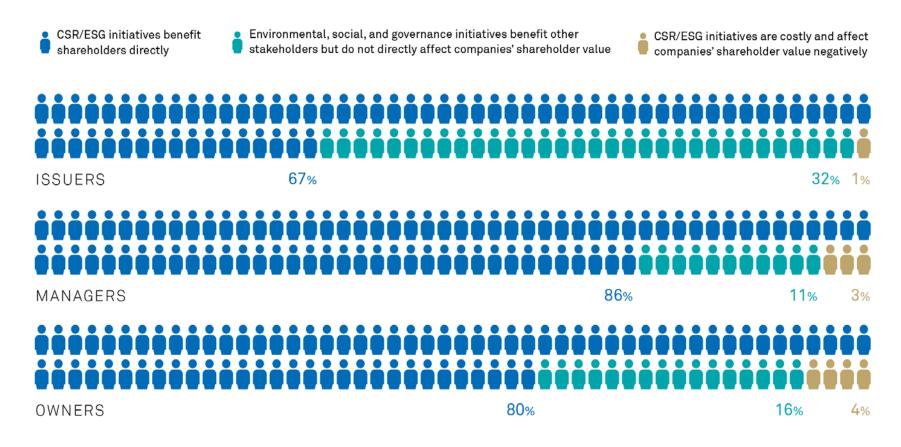
\$24.5 TRILLION in assets under management

396 **Asset managers**



Investors, more than issuers, strongly believe that CSR/ESG initiatives directly benefit shareholders

In what ways do companies' environmental, social, and governance (ESG) initiatives most contribute to shareholder value?

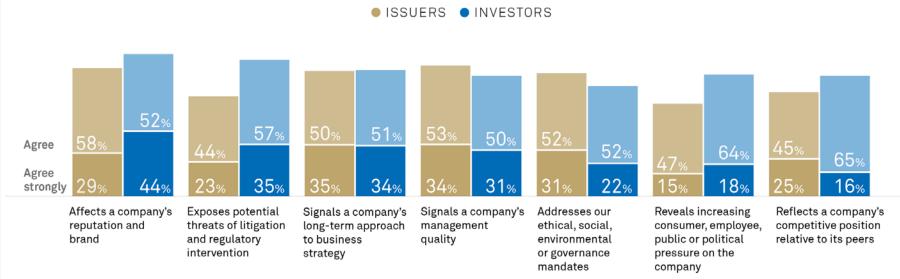




Issuers quantify risks, while investors benchmark issuers globally

Investors (92%) consider Nonfinancial information to be most relevant in exposing potential threats of potential regulatory intervention and litigation risk, issues that significantly fewer issuers (67%) believe to be why investors use Nonfinancial information

Do you agree with the following statements? Nonfinancial information is material to investment decision making because...





Corporate governance and employee policies are seen as material across all sectors

In which sectors do you consider these Nonfinancial issues most material for investment decisions to warrant disclosure?

ENVIRONMENTAL	BASIC MATERIALS	INDUS- TRIALS	ENERGY	UTILITIES	TRANS- PORTATION	PROF. SERVICES	CONSUMER & RETAIL	FINANCIAL SERVICES	HEALTH CARE	TECH, MEDIA & TELECOMS
The impact of climate change on the firm's markets or business operations	75%	68%	83%	73%	68%	38%	45%	43%	43%	40%
A company's energy and water consumption	75%	75%	74%	72%	64%	39%	49%	39%	46%	45%
A company's waste management practices and environmental policies	79%	78%	73%	70%	62%	40%	53%	39%	53%	47%
SOCIAL										
A company's employee policies and practices	74%	74%	74%	73%	73%	77%	77%	78%	77%	76%
The CSR/ESG policies and practices of a firm's suppliers	65%	70%	66%	64%	64%	58%	72%	60%	65%	65%
A company's human rights practices and policies	73%	69%	69%	65%	67%	67%	71%	65%	68%	68%
The impact of their products on customers (well-being, data privacy, customer service)	56%	57%	57%	59%	60%	71%	79%	75%	76%	74%
The impact of their business activities on local communities	74%	70%	71%	71%	66%	60%	64%	62%	62%	62%
GOVERNANCE										
A company's governance policies (leadership, ethics, tax policy, transparency)	79%	79%	80%	79%	79%	83%	86%	82%	82%	81%

LOW IMPACT HIGH IMPACT



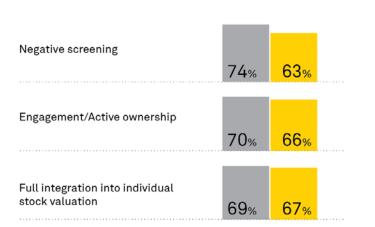
The use of Nonfinancial information in any form is expected to increase in importance in the future, and is expected to moderately benefit returns

Asset managers report that they expect screening methods to remain important in the future

Negative screening is currently the most frequent method reported by investors who use Nonfinancial information, despite the fact that investors expect the impact on financial performance to be moderately negative relative to other methods

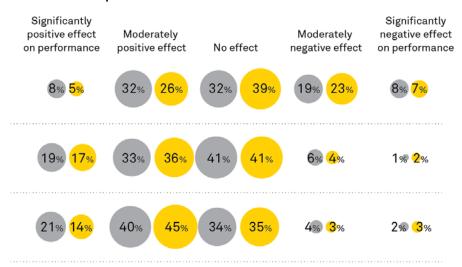
Future Importance

How important will the following methods of using ESG information in your investment process become in the next five years?



Impact on Returns

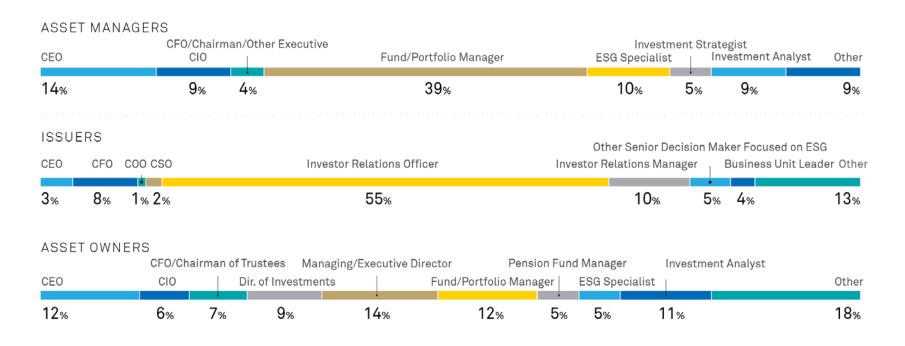
Which of the following ESG/SRI strategies do you believe improve or reduce investment returns compared to a market index benchmark?



APPENDIX: METHODOLOGY DETAILS



Roles





Overview of Respondent Firms

Assets under managemen	Issuers' annual revenue			
MANAGERS	OWNERS	Greater than US\$500 million		
Greater than US\$1 billion		19%		
36%	32%	US\$500 million to US\$1 billion		
US\$1 billion to US\$5 billion		14%		
16% 27%		US\$1 billion to US\$5 billion 30%		
US\$5 billion to US\$10 billion	US\$5 billion to US\$10 billion			
12% 11%		13%		
US\$10 billion to US\$50 billion		US\$10 billion to US\$25 billion		
10% 15%		US\$25 billion to US\$50 billion		
US\$50 billion to US\$100 billion		6%		
7% 5%		US\$50 billion to US\$100 billion 2%		
Less than US\$100 billion 19% 10%		Less than US\$100 billion		

Issuers' primary industry						
4		•				
Utilities	4%	Healthcare 5%				
•	0					
Energy	6%	Transportation 7%				
§ Financial	22%	Basic materials 10%				
Consumer &	16%	Industrials & 11%				
retail	10%	capital goods				
		(3				
Business & professional services	4%	Technology, 16% media, telecommunications				



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