

A DHL cargo plane is shown at night on an airport tarmac. The aircraft is yellow with red stripes. Its cargo door is open, and a large loading platform with a ramp is extended from the door. Several DHL-branded cargo containers are visible on the platform. Ground crew members in orange uniforms are working around the plane. A DHL cargo truck is parked nearby. The scene is illuminated by airport lights.

DASHBOARD BY INVESTOR RELATIONS

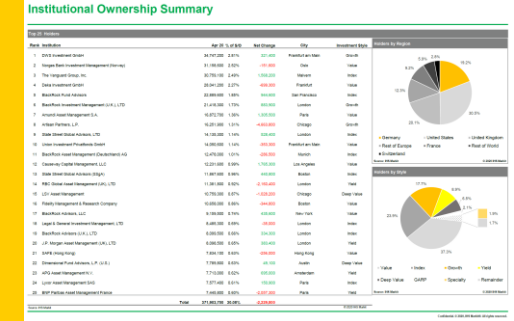
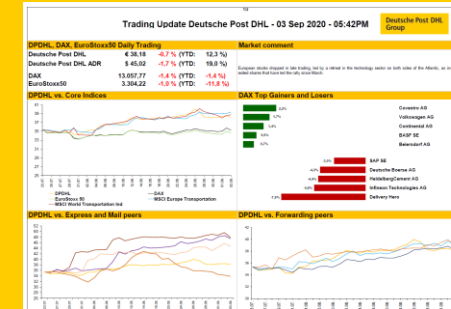
Sebastian Slania
March 2021

Deutsche Post DHL
Group

IR published a variety of information internally

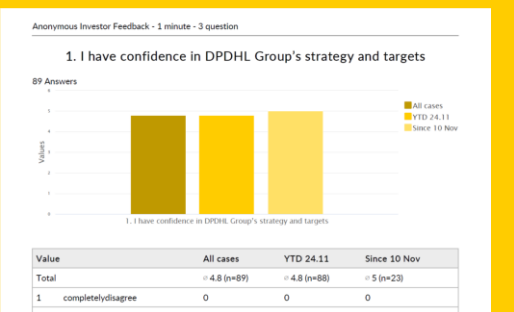
Until recently / Today

- IR communicates a series of relevant data to internal DPDHL audience, C-level but also group wide
 - Daily Trading Update
 - Share ID
 - Monthly Perception Study
 - IR activities and investor feedback
 - Consensus
- So far: A lot of sources leading to multitude of regular publications



Analyst estimates*	n	FY 2020e	n	FY 2021e	n	FY 2022e
Revenues	17	65,622	17	68,766	17	70,800
P&P	12	16,111	12	16,495	12	16,907
Express	12	18,626	12	19,714	12	20,622
DGFF	12	15,515	12	15,829	12	16,489
Supply Chain	12	12,533	12	13,256	12	13,729
eCommerce Solutions	12	4,626	12	4,933	12	5,266
Corp. Functions	12	-1,897	12	-1,906	12	-1,948
EBIT	16	4,454	16	5,311	17	5,433
P&P	15	1,525	14	1,600	14	1,636
Express	15	2,498	14	2,628	14	2,743
DGFF	15	597	14	660	14	704
Supply Chain	15	418	14	597	14	643
eCommerce Solutions	15	166	14	196	14	234
Corp. Functions	15	-700	14	-400	14	-364
Margin	15	6.8%	13	7.8%	13	8.0%
EPS	15	2.25	13	2.73	13	2.86
Net profit after minorities	15	2,766	15	3,355	16	3,535
Operating Cash Flow	10	6,984	10	7,489	11	7,958
Free Cash Flow	10	1,937	10	2,212	11	2,466
FCF cumulated 2020-2022				6,615		

Financial Calendar	
9 March 2021	Results of the financial year 2020
5 May 2021	Results of the first quarter of 2021
6 May 2021	2021 Annual General Meeting
11 May 2021	Dividend payment
5 August 2021	Results of the first half of 2021
4 November 2021	Results of the first nine months of 2021
Investor Events	
30 November 2020	IR Virtual Roadshow (Asia)
30 November 2020	IR Virtual Roadshow (USA)
1 December 2020	CEO DGFF - Bloomberg European Conference (Virtual)
2 December 2020	CEO DHL Express - Société Générale The VIRTUAL Premium Review Conference (Paris)



Interest groups – Target audience

- Controlling looking for consensus
- Strategy department interested in valuation metrics
- Management with share based variable compensation
- Board looking for market perception
- Employees looking for share price information for charts

Vision

We want to **visualise data** available at Investor Relations **for employees** to access via a modern, intuitive and central solution at the office and on-the-go that is intuitive to use in order **to create a better understanding of** the IR role, valuation and **perception of DPDHL shares**



Power BI gives us the opportunity to gather many sources onto one platform

Performance & Valuation



Bloomberg

Shareholder Identification



Nasdaq

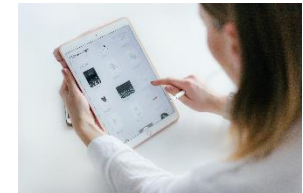
Analyst Estimates & Consensus etc.

Company	Revenue	Profit	EPS	Dividend	Payout Ratio	Analyst Estimate	Consensus
Apple Inc.	261.70	79.73	6.11	0.92	15.1%	100.00	100.00
Microsoft Corp.	168.08	56.56	4.15	0.75	18.1%	100.00	100.00
Amazon.com Inc.	137.40	20.40	1.57	0.00	0.0%	100.00	100.00
Facebook Inc.	103.10	23.40	2.25	0.00	0.0%	100.00	100.00
Google Inc.	101.00	28.00	2.75	0.00	0.0%	100.00	100.00

Internal documents

Objectives & benefits

- Increase accessibility and availability of market data
- Improve user experience, ease of use
- Offer customisation
- Increase automation
- Reduce recurring workload that can be automated



Dashboard in three stages

Level One

- Provide as much information as we have in the current trading update with additional benefits such as customisation and ease of use

Source: Bloomberg

Level Two

- Target price development
- Individual analyst recommendations with target price
- Consensus

Source: Internal Excel sheets

Level Three

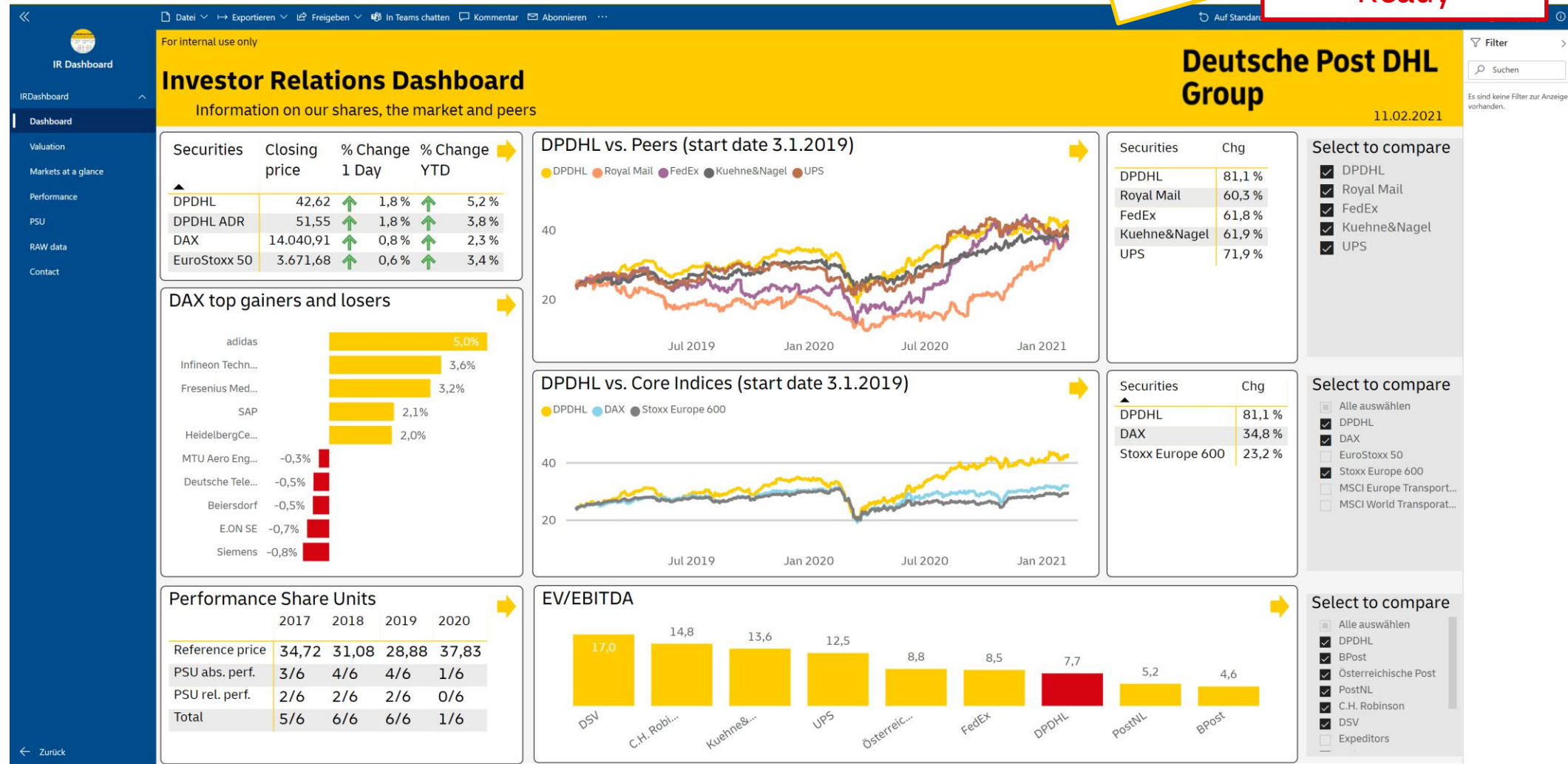
- Shareholder ID data
- Survalizer results
- IR calendar

Source: Share ID, IR Website

Opportunity to provide information on one platform, available 24/7

Level One

Ready



Level one - Valuation

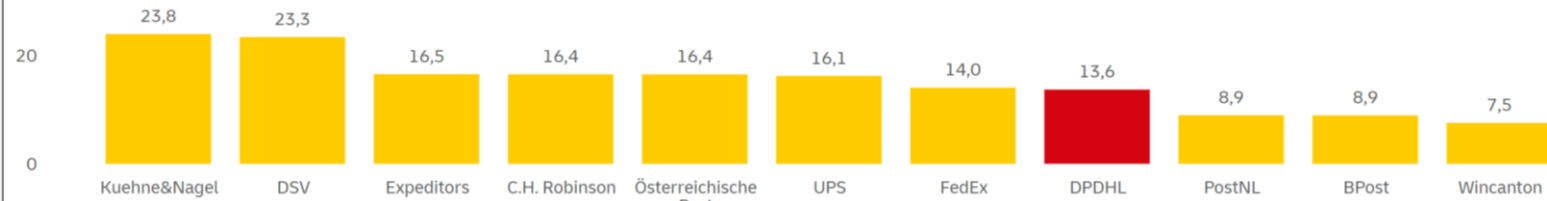
Level One

Ready

Investor Relations Dashboard

Valuation comparison with peers

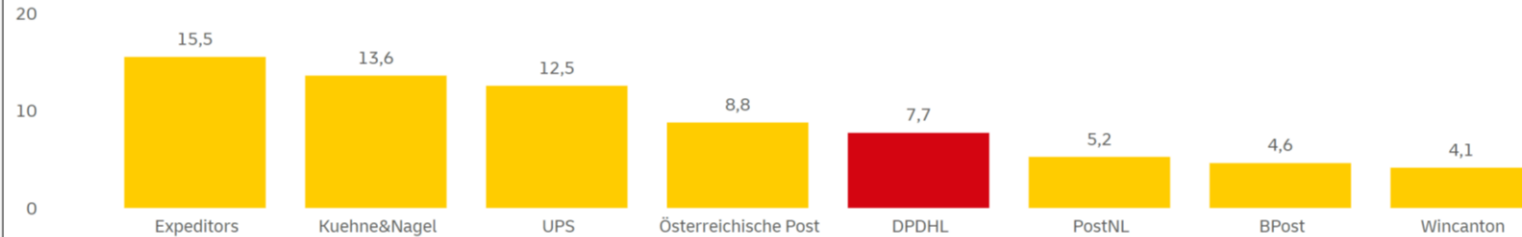
Enterprise Value to EBIT



Select to compare

- ☒ Alle auswählen
- ☒ DPDHL
- ☒ BPost
- ☒ Österreichische Post
- ☒ PostNL
- ☒ C.H. Robinson
- ☒ DSV
- ☒ Expeditors
- ☒ FedEx

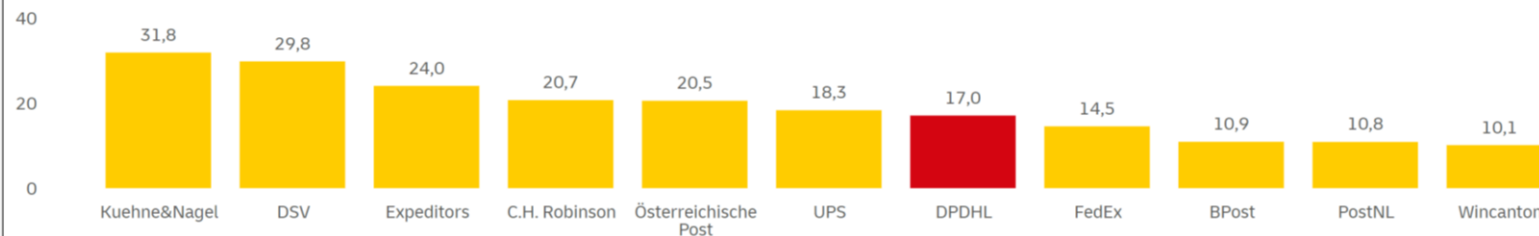
Enterprise Value to EBITDA



Select to compare

- ☐ Alle auswählen
- ☒ DPDHL
- ☒ BPost
- ☒ Österreichische Post
- ☐ C.H. Robinson
- ☐ DSV
- ☒ Expeditors
- ☐ FedEx
- ☒ Kuehne&Nagel
- ☒ UPS

Price Earnings Multiple



Select to compare

- ☒ Alle auswählen
- ☒ DPDHL
- ☒ BPost
- ☒ Österreichische Post
- ☒ PostNL
- ☒ C.H. Robinson
- ☒ DSV
- ☒ Expeditors
- ☒ FedEx
- ☒ Kuehne&Nagel

Level one – Markets at a glance

Level One

Ready

Investor Relations Dashboard

Market data at a glance

Deutsche Post DHL Group

Category	Closing price	Change 1 D %	Change % YTD	52 Weeks %	High 52 Weeks	Low 52 Weeks	Dividend Yield	Market Value	
[-] DAX									
DPDHL (EUR)	42,62	↑	1,8 %	5,2 %	128,3 %	43,60	19,11	2,70	52.808,71
[-] DPDHL ADR (USD)	51,55	↑	1,8 %	3,8 %	142,2 %	52,94	20,71	2,66	63.873,51
[-] Postals									
BPost (EUR)	9,80	↑	1,5 %	15,4 %	113,0 %	10,45	5,50		1.959,01
CTT	2,40	↑	0,2 %	1,9 %	82,5 %	2,95	1,85		359,25
Japan Post	7,20	↑	3,6 %	14,3 %	85,7 %	8,55	5,70	11,08	32.400,00
Österreichische Post (EUR)	35,40	↑	1,1 %	23,3 %	104,7 %	35,50	26,90	5,88	2.391,36
Poste Italiane	9,65	↑	1,4 %	16,0 %	87,9 %	11,51	6,14	4,88	12.603,96
PostNL (EUR)	3,59	↑	0,8 %	28,7 %	214,6 %	3,59	0,99		1.777,02
Royal Mail (GBP)	450,80	↑	4,9 %	33,5 %	254,1 %	450,80	124,30		4.508,00
[-] Express									
FedEx (USD)	254,36	↓	-1,2 %	-2,0 %	160,5 %	301,45	90,49	1,02	67.423,36
UPS (USD)	162,37	↓	-2,0 %	-3,6 %	153,8 %	176,54	86,17	2,51	140.450,05
[-] Forwarding									
DSV	1.063,00	↑	3,7 %	4,2 %	138,1 %	1.118,50	458,80	0,38	244.490,00
Kuehne&Nagel (CHF)	203,20	↓	-0,7 %	1,2 %	126,8 %	208,00	120,50	1,97	24.384,00
[-] Logistics									
C.H. Robinson (USD)	90,28	↓	-0,7 %	-3,8 %	123,1 %	106,16	60,11	2,26	12.273,22
Expeditors (USD)	95,85	↓	-1,7 %	0,8 %	130,6 %	97,52	54,94	1,09	16.224,12
Hapag Lloyd (EUR)	105,00	↑	4,0 %	14,3 %	136,7 %	186,60	42,25	1,05	18.454,83
Maersk (DKK)	12.850,00	↑	2,8 %	-5,5 %	151,1 %	15.170,00	5.034,00	2,57	246.069,16

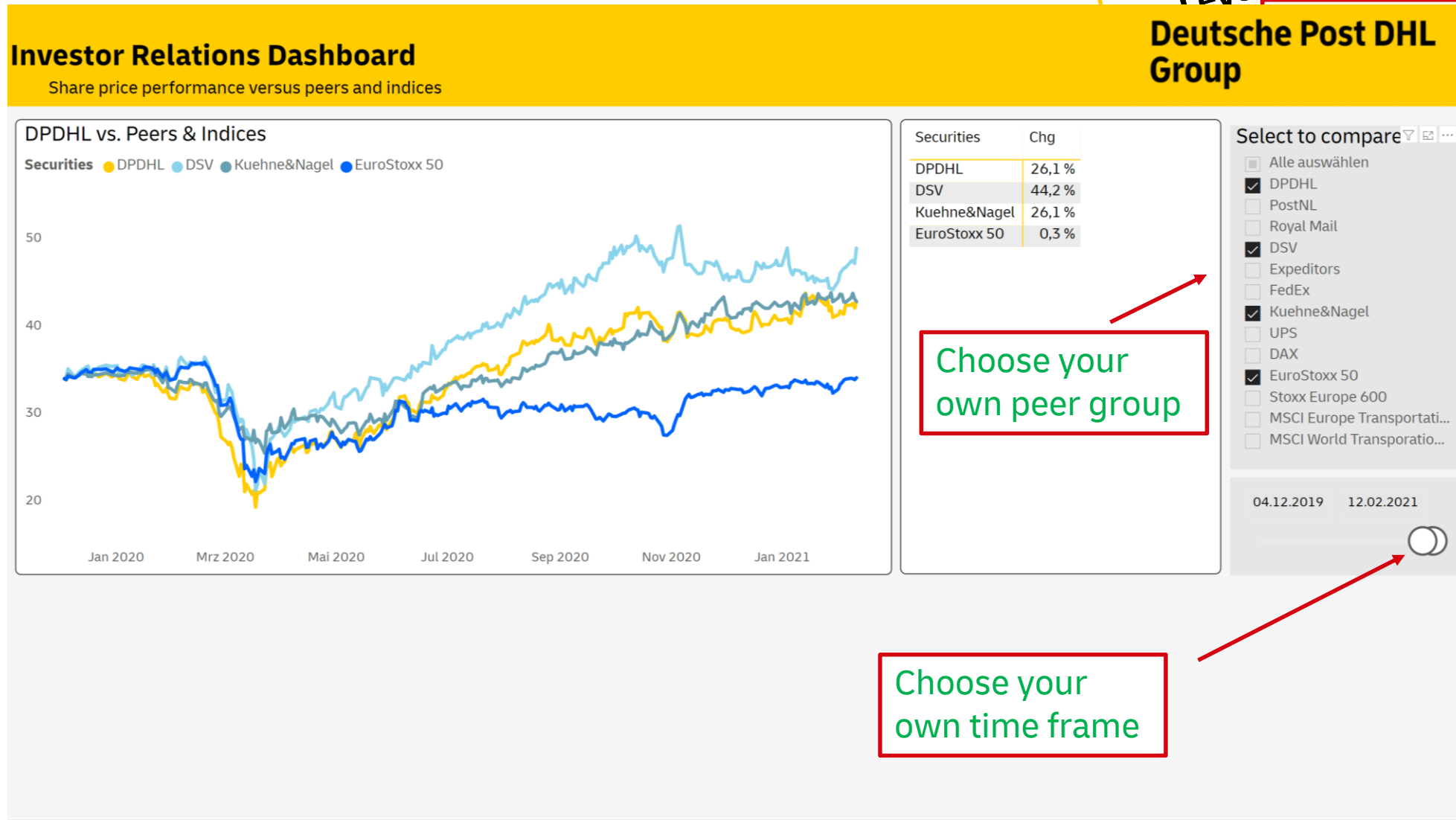
Category

- ☒ (Leer)
- ☒ DAX
- ☒ Index
- ☐ DAX
- ☐ (Leer)
- ☒ Postals
- ☒ Express
- ☒ Forwarding
- ☒ Logistics
- ☐ eCommerce
- ☐ Index
- ☐ Commodity
- ☒ Currency

Securities Volumes Change 3M moving AVG

DPDHL	58,0 %
DAX	74,1 %
Dow Jones	77,1 %
EuroStoxx 50	74,9 %

Level one - Performance



Level one

Level One

Ready

Investor Relations Dashboard

Alotment of Performance Share Units

	2017	2018	2019	2020
PSU DPDHL Basis	34,72	31,08	28,88	37,83
PSU DPDHL 1/6	38,20	34,19	31,77	41,61
PSU DPDHL 2/6	39,93	35,75	33,22	43,50
PSU DPDHL 3/6	41,67	37,30	34,66	45,40
PSU DPDHL 4/6	43,40	38,85	36,10	47,29
PSU Last Price DPDHL	42,62	42,62	42,62	42,62
Portion of SARs ex. (DPDHL)	3/6	4/6	4/6	1/6
PSU Stoxx600 Basis	375,59	385,02	371,81	368,10
Portion of SARs ex. (Perf DPDHL - Stoxx600)	2/6	2/6	2/6	0/6
PSU Stoxx600 1/6 and 2/6	0,10	0,10	0,10	0,10
PSU Last Price Stoxx600	411,35	411,35	411,35	411,35
Performance (DPDHL - Stoxx600)	0,17	0,35	0,42	0,04
Total ex.	5/6	6/6	6/6	1/6

Year

- ☒ 2018
- ☒ 2017
- ☒ 2019
- ☒ 2020

Year

- ☐ 2017
- ☒ 2018
- ☐ 2019
- ☐ 2020

Portion of PSUs absolute performance



Portion of PSUs relative performance



Total PSUs allotted



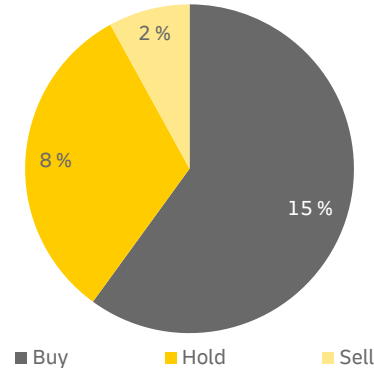
Opportunity to provide information on one platform, available 24/7

Level One

Ready

Level Two

Analyst recommendations

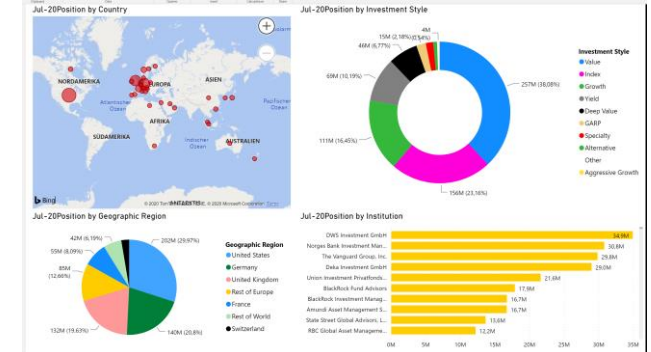


Consensus

EBIT	2020	2021
P&P	2.00	2.55
EXP	3.00	1.00
DGFF	1.25	3.00
DSC	8.00	4.25
DeCS	1.25	3.00
Cofp.	1.25	3.00
Group	4.25	8.00

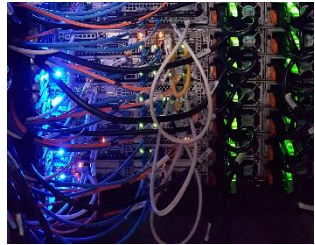
Level Three

Share ID



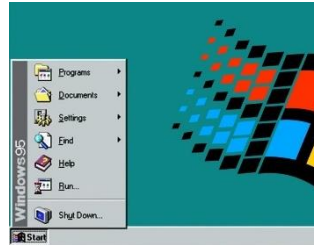
ETL Source -> DB with SQL Server Integration Services

Workflow



Bloomberg
SFTP Server
Sharepoint(Co
nsensus,
ShareID, ...)

Source for all stock
market data



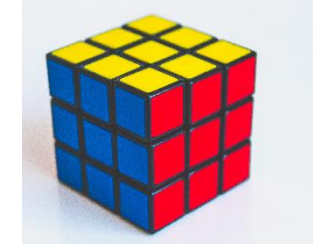
Windows File
Share
(Folder on DB
Server)

Files are stored
and prepared for
import into the DB
using SSIS



Databank
SQL Server

- + SA (staging) data comes in and is casted into correct data types, ...
- + CD (core) data storage
- + DM (Data Mart): Data model in star schema optimised for reporting and cube



Cube
SQL Server
Analysis
Server Tabular

Calculation of the
key figures



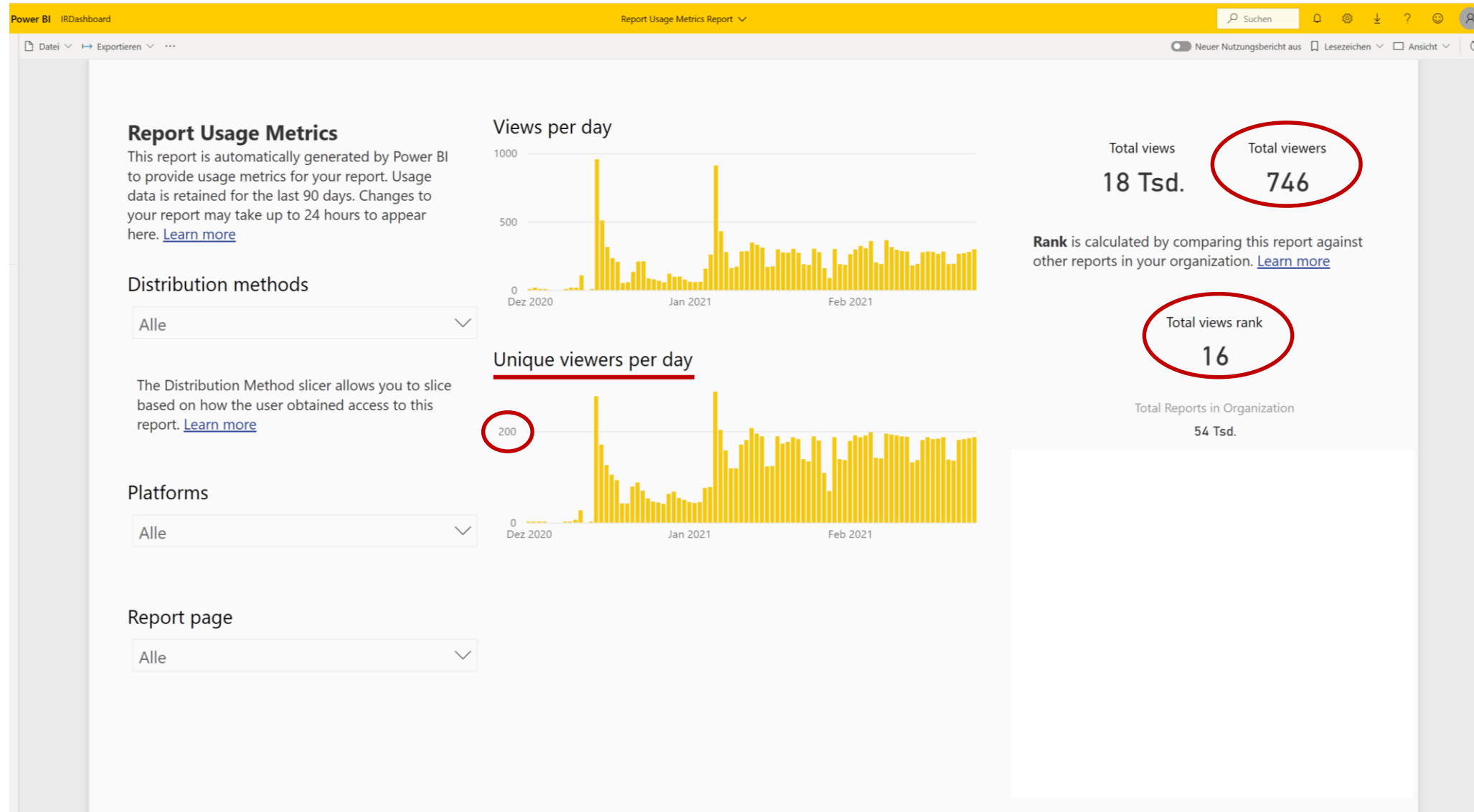
Power BI
Cloud Service

- + Visualisation
- + Interaction with data
- + Share data with users
- + From Web Browser or Mobile
- + Access for all employee at DPDHL Group

How-to

- Decide what data you want to visualise
- Get your IT department on board
- Ask Bloomberg (or your data provider of choice) for a trial
- Build a draft dashboard – Does it work?
- Sign data licence agreement
- Build Level 1 dashboard
- Expand and refine

User stats



Summary

- All IR information with one click
 - Share price & performance comparison
 - Valuation & comparison
 - Performance Share Units
 - Analyst consensus
 - Shareholder Identification
- Gather many data sources into one platform
- Visualise data for better understanding the IR role and communicate perception of DPDHL shares
- Automate workflows

